



COLUMBIA MARKING TOOLS

Warranty Information

Limited One-Year Warranty

Columbia Marking Tools manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Columbia warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is one year beginning on the date of invoice, as further described in the following text.

Damage due to shipping the products to you is covered under this warranty. Otherwise, this warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Columbia Marking Tools, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by CMT.

This warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories, parts or components added to a Columbia system after the system is shipped from CMT; accessories, parts or components that are not installed in the Columbia Marking Tools factory or associative companies; or accessories, parts or components that are sold with an expressed specific warranty in place of being covered under this warranty.

Columbia will repair or replace products covered under this limited warranty that are returned to Columbia's facility. To request warranty service, you must call Columbia's Return Material Authorization or Service Department within the warranty period. If warranty service is required, Columbia will issue a Return Material Authorization Number. You must ship the products back to Columbia in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Columbia will ship the repaired or replacement products to you (freight prepaid) if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect. Columbia Marking Tools will not take responsibility for the cost of transportation required for the unit to be returned to the purchaser/owner.

NOTE: Before you ship the product(s) to Columbia, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. CMT does not accept liability for lost data or software. ** CMT owns all parts removed from repaired products. Columbia Marking Tools will use new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Columbia repairs or replaces a product, its warranty term is not extended.

General Provisions

COLUMBIA MARKING TOOLS MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS WARRANTY STATEMENT. CMT DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE UNLESS AUTHORIZED BY CMT'S GENERAL MANAGEMENT. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR CONDITIONS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

COLUMBIA MARKING TOOLS' RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION).

COLUMBIA MARKING TOOLS DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

These provisions apply to CMT's limited one-year warranty only. For provisions of any service contract covering your system, refer to your invoice or the separate service contract that you will receive.

In any instance in which Columbia issues a Return Materials Authorization Number, Columbia Marking Tools must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the warranty.

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